

Purpose:

Address customer concerns and/or requests for Universal Air Filter Company (UAF) product warranties or guarantees and provide explanation related to filter design responsibility, quality, maintenance, and life cycle.

Conclusion:

UAF is ISO 9001:2015 and stands firmly behind our products. UAF will rework or replace any returned products determined to be defective or non-conforming. In the event of non-conformance, UAF should be notified within 30 days of receipt of shipment.

Since UAF air filter products may be subjected to a variety of environments beyond our control, and considered disposable and/or replaceable components, we do not publish or provide product warranties or guarantees.

As a custom, make-to-spec air filter manufacturer, UAF customers are responsible for the product design, final specifications, maintenance procedures, and replacement cycles. UAF is obligated to meet customer specifications; therefore, UAF expressly disclaims any warranty of storage, operational durability and/or filter longevity.

Please contact UAF to request suggested guideline documents for foam storage (FS-1.0 and FS-1.1) and filter maintenance (FS-2.0).

Revision History

Rev.	Date	Description of Changes
1	6/29/07	Initial release
2	11/20/17	Update to ISO standard

Procedure Approvals

Title	Signature (On printed master only)
Engineering Manager Manufacturing Manager Production Manager	